

Prashant Bharadwaj

BS(IT), MBA(Finance), MS(Accounting),PMP,CPA (Inactive)

ITIL V3 IT Strategy Expert

TOGAF Enterprise Architecture Expert

CISP Cyber Security Expert

PROFESSIONAL EXPERIENCE

TATA Consulting, VP Head of Higher Education Technology & AI Solutions (2021 – Present)

- Managed a **\$900Million P&L** with 20 clients & 167 programs portfolio. Managed a team of 14 directors across sales & delivery and 10,000 global team members from 4 development centers in US, Peru, India & Poland.
- Partnered with client CIO CFO Deans Provost as Trusted Partner to deliver business value & ROI
- Led creation of TCS's AI Center of Excellence (CoE)** staged across Business Processes.
- Managed client project delivery including diamond client New York University \$250Million+ AI enablement Business & IT transformation** covering Finance, HR, Procurement, Facilities, Student Life Cycle & Learning Management, Online & Distance Education, Library, Infrastructure, Security & Network. The 3 Year transformation program included the following components -
 - Delivery of NYU's **AI enablement roadmap & AI Governance** for “**AI-First**” strategy
 - Delivery of NYU's new SAP ERP system with **Joules AI Finance process automation**.
 - Delivery of NYU's new Workday HCM with **Workday AI HR process automation**.
 - Delivery of NYU's new Canvas cloud LMS system with **Agentic AI Virtual teaching assistant**.
 - Delivery of NYU's new e-Library Management System launch with **Agentic AI Virtual Librarian**.
 - Delivery of NYU's new Digital Learning Exchange integrated with LMS and SIS.
 - Delivery of NYU's new **Asia Distance Learning** platform at Abu Dhabi nyuad.nyu.edu and Shanghai shanghai.nyu.edu. international campuses with **Hybrid Classroom functionality**.
 - Setup & Manage client NYU's **AI CoE & DevOps as OffShore Development Center** Managed Service Provider to build applications for iOS/Android/web platform, like shibboleth.nyu.edu & NYU Mobile app with **Agentic AI Student Assistant** and **AI Analytics for SIS**.
 - Setup & Manage client NYU's \$25 Million+ OpEx “FUSE” Innovation Center focused on pilot projects such as NYU/Langone PatientCare AI RPA build, NYU/AWS Machine Learning Lab build, NYU/MTA transportation IoT fleet management build, NYU LMS Artificial Intelligence build.

St. Louis South City Hospitals, CIO (2016 – 2021)

- Reporting to the COO managed a IT Department with a team of 8 direct reporting VPs and a total of 200+ team members from 2 development centers in US for 36 locations health system.
- Led IT & Digital Strategy creation. Owned IT Governance, chaired IT Strategy meetings and status reported to CEO/CFO/COO/Board on budget utilization and IT Strategic Plan's progress.
- Led creation of AI adoption strategy, AI governance and built AI Center of Excellence.**
- Led 3 Year \$200Million+ AI Enabled Patient Experience Digital Transformation** with launch of AI Enabled Digital & TeleHealth “Patient Services on web & mobile platforms.
- Led 3 Year IT Modernization and Cost Reduction initiative** with cloud migration & upgrade to a new PeopleSoft cloud based ERP and upgrade to EPIC cloud EMR and MyChart.
- Led 2 Year AI Enabled Employee Experience Transformation** with new Employee Self Service
- Led 1 Year AI Enabled IT Infrastructure & Access Control Transformation** via new VM & MFA.
- Owned cyber security, disaster recovery & business continuity plans.
- Implemented ServiceNOW and transitioned to AGILE Application Development methodology.

University of Massachusetts, University System CIO (2011 – 2016)

- As Part of the President's Office & Executive Team(ET) led an IT Department with 16 direct reports & total of 400+ team members from 6 IT service centers from individual campuses.
- Created and executed IT & Digital strategy and aligned IT Strategy to Business objectives.
- Created & Owned IT Governance structure, chaired IT Strategy meetings and status reported to President/CFO/Deans & the Board on the IT budget utilization and IT Strategic Plan's progress.
- Led 3 Year DIGITAL Transformation** roadmap with build of new Digital Student Experience, a key Strategic initiative with the over-haul of the University Website, CRM, Student Portal and other associated Student facing systems to have a centralized Enrollment, Course Management, Class Scheduling, Library Management and Bill-Pay/Financial Aid management providing 360 view in form of a standardized system over WEB, Android & iOS platforms.
- Led 5 Year IT Modernization & Cost Reduction initiative** with Cloud First strategy adoption and cloud migration of legacy On-Premise ERP, SIS,HCM & CRM systems to public cloud.
 - the selection & implementation of new PeopleSoft cloud ERP & FP&A system.
 - the selection & implementation of new Workday cloud HCM system.
 - the selection & implementation of new Ellucian cloud Student Success & SIS systems.
 - the selection & implementation of new Canvas cloud LMS system.
- Led 1 Year Set-up of UMASS's High Performance Computing Center (AI/ML Shared Cluster).**
- Led 2 Year Employee Experience Transformation** via new employee self service portal.
- Led 2 Year SupplyChain Transformation** with launch of supplier portal integrated with ERP.
- Led 1 Year IT Operations Automation (Helpdesk, CI/CD, QA) via ServiceNow implementation.**
- Led IT Development & Project Management **transition to AGILE** Development methodology.
- Created first CISO office** in coordination with Audit. Led **NIST cybersecurity** framework adoption.
- Owned IT disaster recovery & business continuity plans. Led IT Audit Initiatives.
- Led formulation of minority, community & regional sourcing in IT vendor management.

University of Nevada LV School Of Medicine & Kerkorian Hospital, VP IT (2008 – 2011)

- Reporting to University CIO managed a 200+ member team working from 2 IT Service centers.
- Created IT strategy in alignment with School Of Medicine & Hospital leadership.
- Led 3 Year Technology Modernization roadmap with CloudFirst strategy** adoption including:
 - the migration from On-premise PeopleSoft ERP to PeopleSoft cloud ERP & FP&A system.
 - the migration from On-premise Oracle HCM to cloud based Workday HCM.
 - the migration from On-premise Ellucian LMS & SIS systems to Ellucian Cloud.
 - the migration from On-premise Ellucian CRM to SalesForce CRM cloud systems.
 - Led Cloud EPIC EMR implementation for UNLV Kirk Kerkorian Medical School & Hospital.
- Streamline IT during 2008-09 downsizing by 60% staff reduction and 50% budget cut.**
- Improved IT services levels by 20% & enhanced cybersecurity posture.**
- Owned IT disaster recovery & business continuity plans.

SUMMARY

- 27 years experience leading technology innovation & acting as a trusted partner to the C-Suite for large scale business & IT transformations.
- Managed IT departments with budgets of \$5million to \$250million and team size ranging from 100 to 2500+ delivering global initiatives for Fortune 500 clients.
- Experience in ITSM & IT Lean Operation to maximize ROI. Experience in Building **IT Strategy & Roadmaps** with business objectives alignment.
- Experience in IT Risk, Cyber Security & Data Privacy Risk Management.
- Experience in leading transformational projects of strategic importance and market disruption in the areas of innovations, new products, best practice implementation, merger & acquisition, multi-system upgrade modernization, tax & regulatory changes adoption.
- Experience in driving Organization Change Management (OCM) to cultivate future value & workforce UP-Skilling.
- Experience in driving innovation in Cloud Migration, Operating System,Database, ERP, HCM, CRM, MDM, SIS, LMS,APIs, eLearning Platform, IoT, BI, BigDATA, Advance Predictive Analytics, Desktop Virtualization, Mobility & Devices Platforms, Artificial Intelligence, Machine Learning, Networking & Security.
- Experience in ensuring compliances FDA HIPPA GDPR EPA CPSC FTC IFRS SOX SEC IRS CMMC NIST PCI.

AWARDS

- TCS “Champion of Change” Award
- ORBIE CIO of the Year Award**
- St. Louis South City Excellence Award
- UMASS Leadership Award

COMMUNITY

- Volunteer work at Food Bank 13 State-Wide locations for 10Hrs/Week
- Coffman High School STEM Students Support 6 pre-exam classes
- Habitat for Humanity fundraising and project voluntary work
- Temple Sunday Soup Kitchen volunteer serving & cleaning 2 Hrs/Week

University of Cincinnati, Sr Director IT**(2006 – 2008)**

- Reporting to CIO managed system wide IT Department for all 5 campuses & 2 university hospitals.
- Led University's First website launch with Digital Student Services portal.
- Led University's First Ellucian Student Success & SIS systems implementation.
- Led University's First ERP & HCM implementations.
- Led University's IT Infrastructure, Operations & cyber security upgrade.
- Managed IT vendors & procurement.

University of Cincinnati, Director IT**(2004 – 2006)****University of Cincinnati, Manager IT****(2002 – 2004)****University of Cincinnati, Software Engineer****(1998 – 2002)****EDUCATION**

- **Masters in Accounting** from University of Cincinnati - CPA License Inactive
- **Masters in Business Administration** from International Management Institute de Brussels
- **Bachelors in Computer Sciences** from Manipal University
- PMP from Project Management Institute
- CISP Cyber Security from Global Association of Quality Management
- ITIL V3 IT Strategy Expert Certification
- TOGAF Enterprise Architecture Expert Certification

ACCOUNTING SKILLS

- **US GAAP, IFRS, IAS**
- Financial Audit Methodologies, Internal Control Testing, SOX (Sarbanes-Oxley) & System Audit
- BalanceSheet & P/L Generation, GL Accounting, Accounts Payable, Accounts Receivables
- **Funds Management, Grants Management**
- Assets Accounting WIP & Capitalization, Depreciation Methods
- Cost Center & Profit Center Accounting, Profitability Analysis, Revenue Recognition
- Activity based costing, Strategic Product costing, Overhead cost controlling, Unit costing
- Corporate Finance, Treasury & Risk Management, Stock Pricing, Valuation, Foreign Exchange Management, Hedging, Corporate Taxation
- Regulatory compliances in US.

TECHNOLOGY SKILLS

- IT Strategy Management, IT Service Management, IT Portfolio & Project Management, IT Applications Development, IT Infrastructure Management, IT Shared Services Management, IT Center of Excellence Management, IT Continuous Improvement Management, IT Vendor Management, IT Budgeting, IT Personnel Management, IT Disaster Recovery Management, Business Continuity Management, Cloud Migration Management

AI/ML Automation & LLM models systems:

- SAP JoulesAI, SalesForce AgentForce & EinsteinAI, SnowFlakes CortexAI, Microsoft CoPilot AI
- Open AI GPT models, Meta Llama models, DeepSeek models

Education Management Systems SIS LMS CMS:

- Ellucian Colleague, Banner, PowerCampus, Ethos, Vocado, Blackboard, Evisions, SunGard GradeLink, 2U, Jenzabar, Blackbaud, Follett, Infinite Campus, ACES2, Anthology, SLATE, Skyward, TargetX, **Canvas**, MSTeams, Google Class, Recruit Application Tracking

Enterprise ERP CRM HCM SCM systems:

- SAP S4 Hana, SAP Cloud, MS Dynamics 365, Workday ERP, Infor Cloud Suite, Infor M3, Infor Styeline, Oracle Fusion Cloud, Oracle EBS, JD Edwards, PeopleSoft, Sage ERP, SalesForce CRM, HubSpot CRM, NetSuite, Workday HCM, SuccessFactors HCM, ADP Payroll, Taleo, CONCUR T&E, Hyperion, Blackline, Sabrix Tax, Vertex Tax

Hospital Management EMR Clinical DATA & Device Systems:

- Epic Care, Epic Care Ambulatory, Epic Hyperspace, Epic Optime, Epic Cadence, Epic MyChart, Epic ER, Epic Beaker, Epic Caboodle, Epic FinAssistance, Simens EHR, McKesson, Meditech, AllScripts, athenahealth, NextGen Office, Arcadia Population Health Management, XiFin revenue cycle management

Lab Management & Clinical Trial Systems:

- Medidata eClinical CTMS, eTMF, RBM, EDC, eCOA, LabWare LIMS, Ovation, Bio-Rad, Veeva RIM /Submissions, Oracle Inform EDC, Oracle Inform IRT, ComplianceWire, Veeva

ITSM systems:

- HP QualityCenter, Jira, BMC Remedy, ServiceNOW

Programming Language & Provisioning:

- (Full Stack Development) #.NET 4.0, C, C++, SQL, PL/SQL, Java, Kotlin, Angular JS, NodeJS, Symphony PHP, Laravel PHP, IOS SWIFT, Objective C, React, DART, Python, RUBY, HTML, CCS, AJAX,
- Docker, Kubernetes, GitHub

Database & Analytics:

- SQL Server, Oracle 11i, SAP HANA, MongoDB, Hadoop, Informatica, Tableau, IBM WATSON

Operating Systems & Security:

- IBM Cloud, Microsoft Azure Cloud, AWS Cloud, Windows Server 2012, Red Hat LINUX, Susie LINUX, UNIX, VMWARE, Parallels, Apache, Citrix Hypervisor, Cylance, McAfee, Norton, Avira

Middleware & MDM:

- BIZTALK, Dell BOOMI, EDI, Web Methods, Oracle MDM, SAP MDM

E-Commerce, POS & RPA Systems:

- Square POS, Oracle Micros POS, IBM POS, QuPOS, Toast POS, Lightspeed POS, Synergy RMS, UpServe, NCR, Touch, Clover, Shopify, Magneto, WebSphere, WebLogic, Salesforce Commerce Cloud, SAP HANA Commerce,
- PEGA RPA, WorkFusion RPA, IBM RPA